

## **Consent for Evaluation and Treatment for Minors**

## **About Bethel Haven**

Bethel Haven is a Christian non-profit organization with the purpose of providing help, hope and healing to distressed children, teens, adults and families through professional therapeutic services. At Bethel Haven, we believe that counseling and therapy provide an individual and/or family a unique opportunity for growth and healing. Bethel Haven's counselors are committed to addressing the needs of the whole person recognizing the biological, social, psychological and spiritual components which make up an individual. A necessary and basic component of counseling and therapy is the collaborative relationship between the therapist and client, and is based upon mutual respect, trust and agreed upon treatment goals. It's important to understand that counseling and therapy have both potential risks as well as potential benefits. Risks may include uncomfortable levels of unpleasant emotions for the individual and/or family, individuals receiving counseling and therapy may feel worse, emotionally, before they begin to feel better, etc.

To get the most from counseling, we believe that it is best if a client can meet with the counselor on a weekly to every other week basis so that too much time does not pass in between sessions. This keeps the relationship open and the therapist and client up-to-date so the focus can remain on the current needs of the client. Depending on the severity of a problem, the counselor may recommend more frequent sessions especially during times of crisis or when dealing with a more complex problem. Clients may participate in short, medium or long-term therapy. Some clients may have a specific, focused problem that is resolved after several months, while others may need counseling and care for longer periods of time. Bethel Haven's goal is to help clients gain the necessary tools and insight so that they may leave stronger, more confident and able to move forward with their lives.

For adult clients, the first appointment is for assessing and understanding the problems for which the client is seeking assistance. For minors, the evaluation process is a two-step process with initial separate appointments with the parent(s)/guardian(s) and the other with the child or teenager. These initial evaluation appointments are important to planning appropriate care and treatment. After the initial evaluation, the therapist will make treatment recommendations and work with the client and/or family to set goals and schedule follow-up appointments. At that time, if a different type of treatment is needed other than which Bethel Haven is able to provide, we will make the appropriate referral or provide the client or family with suitable information for seeking the needed services. Session appointments are 45-50 minutes.

Ultimately, it is Bethel Haven's desire to be an extension of Christ's love to those who are facing various difficulties. We do not discriminate and serve individuals regardless of their religious or non-religious affiliation. We work to understand each client's belief and value systems sharing our own faith as a function of legitimate self-disclosure according to client need. Bethel Haven's approach is "to set apart Christ in our hearts as Lord and always be prepared to give a reason for the hope that is within us, with gentleness and respect, all for the glory of God." (1 Peter 3:15, *paraphrased*)

## Client's Rights & Responsibilities

## **Participation**

Clients are expected to participate in the planning of their treatment, and they or their guardian(s) have the responsibility to provide accurate information relevant to treatment and/or treatment planning, and follow mutually agreed upon treatment goals. Failure to provide accurate and relevant information as well as follow mutually agreed upon treatment may result in dismissal from treatment. Clients have the right to specify, in advance, the treatment(s) he/she would want/not want in the future should he/she become unable to communicate those wishes. Clients also have the right to refuse treatment and discontinue at any time. However, this is best done in consultation with the provider of care. It is Bethel Haven's desire to work with clients to resolve any grievances that may arise and build upon the therapeutic relationship. Nonetheless, clients have the right to file complaints with freedom from restraint, interference, coercion, discrimination, or reprisal.

## **Confidentiality**

Trust is an essential part of the therapeutic relationship for both adult and minor clients. However, Bethel Haven's counselors understand that it is necessary to establish an agreement between parents/guardians and youth which clearly defines agreed upon limits of confidentiality. Confidentiality is a privilege protected by law and ethics of the counseling profession that allows for strict private discussion of issues that concern clients. Exceptions include:

- Disclosure to appropriate authorities or family members when there is sufficient cause to believe that a client poses a threat of physical harm to his/her self or others.
- We are required by law to report any form of child neglect or abuse.

In order to provide comprehensive care and emergency coverage for our clients, cases may be shared when needed with our Director or other Bethel Haven therapists. Furthermore, please be aware that another Bethel Haven therapist, counselor, employee or volunteer in the office may answer the phone and may make phone calls to notify and/or remind clients of any appointment changes. All therapists, employees, supervisors and volunteers are required to adhere to Bethel Haven's confidentiality policy.

## **Informed Consent**

Clients have the right to an explanation of his/her condition and treatment that he/she can understand. Clients have the right to receive sufficient information about proposed and alternative interventions and program goals (and possible risks or consequences of not following recommendations) to enable them to participate effectively. Although Bethel Haven's counselors utilize evidence-based therapeutic approaches, they recognize each client's right to self-determination and individuality and, therefore, cannot guarantee results.

Bethel Haven employs associate therapists that are under supervision according to the Georgia Composite Board of Professional Counselors, Social Workers and Marriage and Family Therapists' rules and Code of Ethics. Currently, Doug Duke, LPC, Leigh Ellen Watts-Magness, LCSW, RPT-S, and Vance Sims, LSCW serve as Bethel Haven Clinical Supervisors for associate therapists who require such supervision while they are seeking full licensure. Bethel Haven adheres to the Code of Ethics outlined by the American Association of Christian Counselors.

## Interaction with the Legal System

Clients will not involve or engage their therapist in any legal issues or litigation in which they are a party to at any time either during counseling or after counseling terminates. This would include any interaction with the Court system, attorneys, Guardian ad Litems, psychological evaluators, alcohol and drug evaluators, or any other contact with the legal system. In the event that clients wish to have a copy of their file, and they execute a proper release, their therapist will provide a copy of their record. If a client believes it necessary to subpoena their therapist, they would be responsible for his or her expert witness fees in the amount of \$1,500.00 for one-half (1/2) day to be paid five (5) days in advance of any court appearance or deposition. Any additional time spent over one-half (1/2) day would be billed at the rate of \$375.00 per hour including travel time. Clients understand that if they subpoena their therapist, he or she may elect not to speak with client's attorney, and a subpoena may result in your therapist withdrawing as your counselor.

### Respect & Non-Discrimination

Clients have the right to be treated with consideration, respect, and full recognition of dignity and individuality regardless of circumstances. Clients have the right to be protected by licensee from neglect; from physical, verbal, and emotional abuse; and from all forms of exploitation. Clients and their parent(s)/guardian(s), have the responsibility to treat staff of Bethel Haven appropriately with consideration and respect.

## Reviewing Records

Each client has the right to review his/her client record as outlined by state law and according to HIPAA regulations.

## **Keeping Appointments**

We value our clients and the time reserved for each person. Therefore, we require **at least a <u>24-hour</u> cancellation** notice via phone call. After the SECOND late cancellation (**less than 24-hour notice**) or missed appointment **full session fees** will apply for each late cancellation or missed appointment, as these may prevent another client from being scheduled. Possible termination as a client may also result if behavior is habitual.

## Financial Responsibility

Bethel Haven uses a sliding fee scale based on clients' family size and income, and clients' fees are discussed during the initial evaluation appointment. Fee payment is due at time of service and collected prior to counseling sessions unless other arrangements have been discussed. Bethel Haven's superbills serve as a receipt of services for clients or guardians to keep for their records and include our NPI number, CPT and ICD codes which may be used when filing for consideration of out-of-network benefits. Please be aware that not all codes are recognized the same by different insurance companies, and Bethel Haven cannot be responsible for ensuring reimbursement and will not change codes for such purposes.

In addition to counseling and therapy appointments, Bethel Haven also provides phone consultations, reports and official letters at the request of clients or guardians. Fees for these and other services are outlined below:

• Phone consultation (15-45 min.) Fee equals client session fee

Report \$60Official letter \$30Returned check \$25

Therapeutic and support groups are offered from time to time with group session fees dependent on the size and type of group offered.

## Contacting your therapist

We value our time for each client and meeting their needs; therefore, we have to limit out-of-session communication. We realize there may be times when information may need to be shared prior to a regularly scheduled appointment; therefore we offer clients and/or guardians the options of setting up an appointment or sending a note to be read prior to the session. You are welcomed and encouraged to call the office if there is a major change with you or your child between sessions. We check messages and return phone calls around lunchtime and late afternoon.

Clients or guardians are also responsible for notifying Bethel Haven of any change in address, contact number or other pertinent information important to safe care in a timely manner.

## **Emergencies**

If you have an after-hours life-threatening emergency, call 911 or go to the nearest emergency room and ask for a mental health assessment. You can call the following numbers to receive crisis psychological help:

- Advantage Behavioral Health Services 1-800-715-4225
- Suicide hotline 1-800-784-2433 or 1-800-273-8255

## Information Regarding Technology

**Email Agreement:** 

Our Notice of Privacy Practices provides information about how we may use and disclose protected health information about you. The Notice contains a Patient Rights section describing your rights under the law. You have the right to review our Notice before signing this Consent.

Bethel Haven has strived to ensure your privacy to the best of our ability. Some of these strategies have included encrypted communication through email and phone calls. However, we cannot ensure complete confidentiality in any form of communication through electronic media. You are advised that any email sent via a computer has the possibility of information breech if not properly encrypted by both the sending and receiving parties. If you call, please be aware that unless we are both on encrypted phone lines, the conversation is not confidential. Likewise, text messages are not confidential. If you send a fax, our fax line is in a secure location. Any computer files referencing our communication are maintained using secure and encrypted measures.

Yes I consent to communicate through <b>email</b>	
Email Address	
No I do not consent to communicate through <b>email</b>	
Phone Call Agreement:Yes I consent to Bethel Haven calling me on the following numbers INCLUDIN Phone #	G voicemails.
No I do not consent to communicate with Bethel Haven through phone calls or ve	oicemails
Text Message Appointment RemindersYes I consent to Bethel Haven texting me regarding appointment reminders	Phone #
No I do not consent to communicate with Bethel Haven text message appointment	nt reminders
Client/Guardian Signature	
Date	
My signature below indicates that I have read, been informed of, and that I give consent for myself or my child to receive counseling and the	
Print name of client:	
Print name & relationship if signing for a minor:	
Signature of client or guardian:	Date:
I acknowledge that I have received a copy of the HIPPA Notice of Privalent Control of the HIPPA Notice o	vacy Practices.
Print name & relationship if signing for a minor:	
Signature of client or quardian:	Data

# **Bethel Haven Client Information for Minors**

Client's Name:	Age:	I	Date of Birth:
Street Address:			
City:	State:		_ Zip:
Occupation:	Employer:		
Phone #:	Work #:		
Referred by:			
Primary Care Physician:		Phone #:_	
Does the client currently have health insur	rance? Yes or No (please circle) Name	of Insurar	nce Company
If yes, co-payment, deductible & co-insur-	ance amounts		
Does the client plan to use out-of-network	s benefits? Yes or No (please circle)		
Mother/Guardian's Name:			
Street Address:			
City:			
Occupation:	Employer:		
Phone #:	Work #:		
Father/Guardian's Name:			
Street Address:			
City:	State:		_ Zip:
Occupation:	Employer:		
Phone #:	Work #:		
Emergency contact information:			
Name:	Relationship to c	lient:	
Phone #:			
If client's parents are separated or divorce	ed, please describe who has primary guard	•	
Party responsible for payment of services:	:		
I acknowledge that the information I Bethel Haven of any changes to this in		ccurate. ]	I also acknowledge that I will notify
Signature:		Da	ite:
Print name and relationship if signing	g for a minor:		

## **Bethel Haven**

New Client Questionnaire (Children & adolescents under 18 yrs. of age)

Date: \_\_\_\_\_

Client Name: Prefers to be Called:									
Age:		Date of Birth:			Client's Birthplace:				
Sex: Mal	e Female	Race:	African	-American	Caucasian	ПН	Hispanic [	Asian	Othe
Person Comp	pleting this form	1:			Relation to	client :			
Reason for									
3riefly desc	ribe your cond	cerns for	which you	are seeking	help at this ti	ne:			
Approximat	ely when did	the probl	ems begin:						
Any known	stress or even	t cause o	r contribute	to the prob	olem(s)? No	)	Yes (pleas	e descrii	be):
Dlagga list w	our goals/ayn	actations	for councel	ing/theraps	, <b>.</b>				
Please list y	our goals/expe	ectations	for counsel	ing/therapy	<b>:</b>				
Please list y	our goals/expe	ectations	for counsel	ing/therapy	::				
			for counsel	ling/therapy	r:				
Client Men	tal Health Hi	story:				elor ne	sychologist	nsvchi	atrist eta
Client Men	tal Health Hi	story:			reason (counse		sychologist e of provid		atrist, etc
Client Men Has the clie	tal Health Hi nt ever seen a	story:							atrist, etc
Client Men Has the clie	tal Health Hi nt ever seen a	story:							atrist, etc
Client Men Has the clie	tal Health Hi nt ever seen a	story:							atrist, etc
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Client Men Has the clie Year	tal Health Hi nt ever seen a Reason	story: mental h	ealth provid	der for any	reason (counse	Nam	e of provid		atrist, etc
Client Men Has the clie Year  Results of p	tal Health Hi nt ever seen a Reason revious therap	story: mental h	ealth provid	der for any	reason (counse	Nam	e of provid	er	
Client Men Has the clie Year	tal Health Hi nt ever seen a Reason	story: mental h	ealth provid	der for any	reason (counse	Nam	e of provid	er	
Client Men Has the clie Year  Results of p	tal Health Hi nt ever seen a Reason revious therap	story: mental h	ealth provid	der for any	reason (counse	Nam	e of provid	er	
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Client Men Has the clie Year  Results of p	tal Health Hi nt ever seen a Reason revious therap	story: mental h	ealth provid	der for any	reason (counse	Nam	e of provid	er	

Has the client ever be substance abuse, opp  No Yes (If	ositional defiar		rder, obsessive co	•		ing disorders
Has the client ever th	reatened or att	empted suicide?	□No □Y	es (If Yes, please d	escribe):	
Family Mental Heat Has any family mem obsessive compulsive	ber been diagn					ia, suicide,
Please examine the fo	ollowing, and p	olease check any b	poxes that apply:			
Issue	Current Family	Mother's Family	Father's Family	Step-parent's family	Others in the home	Client's previous family
Drug abuse						Ĭ
Alcohol abuse						
Physical abuse						
Emotional abuse						
Sexual abuse						
Multiple moves						
Financial strain Parental absence						
Criminal offenses						
Eating disorder(s)						
Death of a close						
family member						
Has a close family m  _No   _Yes (I)				alized in a psychiatr	ic facility?	
Client Medical Hist Client's doctor:	ory:					
Date of client's last p	ohysical examin	nation and results:				
Please list all current	medications (i		-counter meds, vi			
Medication name		Dosage		How long	prescribed	
Does the client have	any drug allero	ries? No	Yes (please l	ist):		
2005 the chefit have	any and andig		100 (pieuse i			

Does the client have any current or chronic medical problems?   No Yes (please list):
If female, age of onset of menses Date of last menstrual period Are cycles regular?    No  Yes
Exercise habits:  Sedentary (no exercise) Occasional moderate exercise Regular moderate exercise Regular vigorous exercise
Are you concerned about the client's exercise habits?   No Yes
Eating habits:  Healthy relationship with food  Eat too little  Eat too much  Diagnosed with an eating disorder
Are you concerned about the client's eating habits?   No Yes
Client Childhood Development:  Please describe the pregnancy (include any complications such as illness, injury, prolonged emotional stress, early
onset of labor, etc. Also, please include parents' feelings about the pregnancy):
Was the client exposed to any substances such as medications, alcohol, tobacco, environmental toxins, etc during the pregnancy?   No Yes (If yes, please list):
Birth Weight Type of Delivery Weeks Gestation at Delivery
Development Milestones (answer as best you can recall)
Development Milestones (answer as best you can recall)  Motor Development (sitting, crawling, walking)  Speech & Language  Self-help skills (dressing, brushing, toileting, hygiene)  Normal  Fast  Slow  Normal  Fast  Slow
Motor Development (sitting, crawling, walking)  Speech & Language  Normal  Fast  Slow  Normal  Fast  Slow
Motor Development (sitting, crawling, walking)  Speech & Language  Self-help skills (dressing, brushing, toileting, hygiene)  Has the client ever receive speech therapy, occupational therapy, etc.?  No Yes (If yes, specify)
Motor Development (sitting, crawling, walking)  Speech & Language  Self-help skills (dressing, brushing, toileting, hygiene)  Normal  Fast  Slow  Normal  Fast  Slow  Slow
Motor Development (sitting, crawling, walking)  Speech & Language  Self-help skills (dressing, brushing, toileting, hygiene)  Has the client ever receive speech therapy, occupational therapy, etc.?  No Yes (If yes, specify)
Motor Development (sitting, crawling, walking)  Speech & Language  Self-help skills (dressing, brushing, toileting, hygiene)  Has the client ever receive speech therapy, occupational therapy, etc.?  No Yes (If yes, specify)  Client is disciplined at home: frequently occasionally rarely
Motor Development (sitting, crawling, walking)
Motor Development (sitting, crawling, walking)
Motor Development (sitting, crawling, walking)

**Client's Family Relationships:** Marital status of parents: (*Please include dates or number of years for all that apply.*) separated\_\_\_\_\_divorced\_\_\_\_\_spouse deceased\_\_\_\_\_living together, but not married\_\_\_\_\_ remarried never lived together single Client's primary residence: Single-parent home Two-parent home Other Currently living with: Both bio parents Bio Father Dio Mother Other significant relatives Other (*explain*) If parents are separated or divorced, what age was the client when the separation occurred? If one or both parents are remarried, what age(s) was the client when the remarriage(s) occurred? Siblings/Step-Siblings: Name Age Lives with Relationship with client Other adults/ non-family members living in the home: Name Relationship with client Age Please describe visitation and custody arrangements if parents are divorced or separated: If adopted, please describe the circumstances and age of the client at the time of the adoption: If adopted, is the client aware that he/she is adopted: Yes No (If not, reason?) Please describe any bonding or attachment concerns: Are there any family problems that may be contributing to your present difficulties? **Social History:** Interaction with peers: many friends few friends loses friends no friends trouble making friends bossy, controlling too shy or timid mean, aggressive When the client chooses friends, they are: All ages Younger Older Own age Females Males Both males and females

Does the client have a b	best friend? No	☐Yes What is the	age of the friend?	
Is this a supportive frie	ndship or destructive frie	endship?		
In groups, the client is	usually a: leader	follower		
What special interests,	hobbies, sports and gam	es does the client enjoy?		
If the client is no longe	r participating in the abo	ove activities, what prohi	bits participation?	
Please list the client's s	trengths and positive qu	alities:		
Please list the client's v	veaknesses or problemat	ic characteristics:		
How would you describ	be the client as a person,	not just as a son or daug	hter?	
How does the client des	scribe him/herself?			
Humorous Shy Daydreamer Immature Forgetful Stubborn Cruel Lazy A complainer Conscientious Can be trusted  Has the client experience No Yes (If year)	Fun to be around Abusive Untruthful Friendly Mature for age Mean to others Unmotivated Gives up easily A leader Considerate Doesn't complete we ced or witnessed physicales, please briefly describes with the complete was a sing or had a history of the complete was a sing or had a history of the complete was a sing or had a history of the complete was a sing or had a history of the complete was a sing or had a history of the complete was a sing or had a history of the complete was a sing or had a history of the complete was a sing or had a history of the complete was a sing or had a history of the complete was a sing or had a history of the complete was a sing or had a history of the complete was a sing or had a history of the complete was a sing or had a history of the complete was a single complete was	al abuse, sexual abuse, or one):es es using tobacco, alcohol, of yes, frequency, drug no	Restless Creative Aggressive Disruptive Disobedient Messy Careless Sweet Rambunctious Criticizes others Jealous of brother(	
School/Work History:	<u> </u>			
Name of school:			Grade:	
Grades Repeated, if any	y: Any lea	arning problems/disabilit	ties?	

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Please check the box for all that apply and explain the grades related to each.
Had extended or frequent illness(es):
Had to repeat a year:
Skipping school:
Changed schools mid-year:
Began school year at a new school:
Had conduct problems:
Other
How does the client feel about school, teachers and peers?
Spiritual History:
Is spirituality, religion or faith important in the client's life? No Yes
Spiritual affiliation: None Christian Other (please specify):
Please describe the client's participation in spiritual activities (i.e. prayer, church attendance, youth group, etc.):
If applicable, please specify which church, temple, synagogue you attend:
Does the client believe in God? No Yes (If yes, please describe his/her relationship with God):
When the client has religious/spiritual concerns and problems, who does he/she talk to?
Does the client have a specific spiritual concern that is causing any known distress at this time?
Is there anything else we did not ask that you feel would be helpful for your counselor to know?

Please review the following list of symptoms and check all that apply:

Sleep Pattern: Please describe if the client has problems with sleep such as frequent awakenings, nightmares, sleeping too much/not enough, sleep apnea, snoring, etc Average # of hrs/night
Appetite changes: NoYes Describe:
Weight loss or Weight gain: No Yes Describe:
Fear of weight gain, purging, bingeing, restricting food, misuse of laxatives, etc.: No Yes Describe
Mood Swings: No Yes Describe
Loss of pleasure of previously enjoyed activities: No Yes Describe:
Fatigue or loss of energy: No Yes Describe:
Feelings of worthlessness or inappropriate guilt: No Yes Describe:
Depression: No Yes Describe:
Recurrent thoughts of death or thoughts of suicide: No Yes Describe:
Cutting or other self-harm: No Yes Describe:
Hearing voices or seeing things that others do not see: No Yes Describe:
Odd beliefs that others do not believe: No Yes Describe:
Recent concerning behavioral changes: No Yes Describe:
Unrealistic Fears/Worries: No Yes Describe:
Panic Attacks: No Yes (Circle symptoms) Shortness of breath, chest pain, racing heart, feeling of choking or dying, flushing
Time consuming rituals: No Yes Describe:
Distressing obsessive thoughts/compulsions: No Yes Describe:
Social concerns: No Yes Describe:
Any emotional trauma or recent loss: No Yes Describe:
Racing thoughts, inflated self-esteem, decreased need for sleep or participation in activities that have a high potential for painful consequences that are out of normal character (i.e. spending sprees, sexual indiscretions, substance abuse):  No Yes Describe:
Aggression/Anger: No Yes Describe:
Unexplained Headaches or Stomach Aches: No Yes Describe:
Focus/Concentration problems: No Yes Describe:
Hyperactivity/Impulsivity: No Yes Describe:
Alcohol consumption: No Yes If yes, list frequency and amount:
Marijuana use: No Yes If yes, list frequency and amount:
Other drug use: No Yes If yes, list substance, frequency and amount:
Addictions (pornography, food, internet, substances, etc.): No Yes If yes, Describe:
Defiance: No Yes Describe:
Bedwetting or daytime wetting: No Yes If yes, how often?
Fecal soiling of clothes: No Yes If yes, how often?
Lying, stealing, destroying property, initiating fights, cruelty to children/animals, or sexually acting out behaviors towards others:  No Yes Describe:

### BETHEL HAVEN, INC

1030 Village Drive, Suite B \* Watkinsville, GA 30677 \* Phone (706) 310-9046 Fax (706) 310-9076

## **Updated September 2013**

The Health Insurance Portability and Accountability Act (HIPAA) has created new patient protections surrounding the use of protected health information (PHI). Commonly referred to as "medical records privacy law," HIPAA provides patient protections related to the electronic transmission of data; the keeping and use of patient records; and storage and access to health records. HIPAA applies to all health care providers, including mental health care and providers and health care agencies throughout the country are now required to provide patients a notification of their privacy rights as it relates to their health care records. You have already received similar notices as this one from your other health care providers.

As you might expect, HIPAA laws and regulations are extremely detailed and confusing if one does not have formal legal training.

### Georgia HIPAA Notice

Notice of Therapists/Counselors' Policies and Practices to Protect the Privacy of Your Health Information in Accordance with the Health Insurance Portability and Accountability Act (HIPAA) and Georgia State Laws.

THIS NOTICE DESCRIBES HOW PSYCHOLOGICAL AND MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION UNDER THE NEW HIPAA LAWS. PLEASE REVIEW IT CAREFULLY.

### I. <u>Uses and Disclosures for Treatment, Payment, and Health Care Operations</u>

We may use or disclose your protected health information (PHI) for treatment, payment and health care operations purposes with your consent. To help clarify these terms, here are some definitions:

- "PHP" refers to information in your health record that could identify you.
- "Treatment, Payment and Health Care Operations" is when we provide, coordinate or manage your health care and other services related to your health care. An example of treatment would be when we consult with another health care provider, such as your family physician or another therapist/counselor.
- "Payment" is when we obtain reimbursement for your healthcare. Examples of payment are when we disclose your PHI to your health insurer to obtain reimbursement for your health care or to determine eligibility or coverage.
- "Health Care Operations" are activities that relate to the performance and operation of our practice. Examples of health care
  operations are quality assessment and improvement activities, business-related matters such as audits and administrative
  services, and case management and care coordination.
- "Use" applies only to activities in our office such as sharing, employing, applying, utilizing, examining and analyzing
  information that identifies you.
- "Disclosure" applies to activities outside of our office such as releasing, transferring or providing access to information about
  you to other parties.
- A health plan that intends to use or disclose PHI for underwriting purposes is prohibited from using or disclosing genetic information for underwriting purposes.
- The disclosure of PHI is restricted (for payment or health care operations) to a health plan when the patient paid for the service
  or item in question out of pocket in full

### II. <u>Uses and Disclosures Requiring Authorization</u>

We may use or disclose PHI for purposes outside of treatment, payment or health care operations when your appropriate authorization is obtained. An "authorization" is written permission above and beyond the general consent that permiss only specific disclosures. In those instances when we are asked for information for purposes outside of treatment, payment and health care operations, we will obtain an authorization from you before releasing this information. We will also need to obtain an authorization before releasing your Psychotherapy Notes. "Psychotherapy Notes" are notes that we have made about our conversation during a private, group, joint or family counseling session, which have been kept separate from the rest of your medical record. These note are given a greater degree of protection than PHI. You may revoke all such authorizations at any time, provided each revocation is in writing. You may not revoke an authorization to the extent that (1) we have relied on that authorization; or (2) if the authorization was obtained as a condition of obtaining insurance coverage, as the law provides the insurer the right to contest the claim under the policy.

- Most uses and disclosures of psychotherapy notes will require authorization.
- Uses or disclosures of protected health information for marketing purposes will require authorization.
- The sale of protected health information (PHI) requires authorization.

### III. <u>Uses and Disclosures with Neither Consent not Authorization</u>

We may use or disclose PHI without your consent or authorization in the following circumstances:

Serious Threat to Health or Safety – If we determine, or pursuant to the standards of our profession should determine, that you present serious danger of violence to yourself or another, we may disclose information in order to provide protection against such danger for you or the intended victim.

- Child Abuse If we have reasonable cause to believe that a child has been abused, we must report that belief to the appropriate
  authority
- Adult and Domestic Violence If we have reasonable cause to believe that an adult with a disability or elder person has had a
  physical injury or injuries inflicted upon such adult with a disability or elderly person, other than by accidental means, or has
  been neelected or exploited, we must report that belief to the appropriate authoritinate authorities.
- Health Oversight If we are the subject to an inquiry by the Georgia Board of Examiners, we may be required to disclose PHI
  regarding you in proceedings before the Board.
- Judicial or Administrative Proceedings If you are involved in a court proceeding and a request is made about the professional services we provide you or the records thereof, such information is privileged under state law, and we will not release information without written consent from involved parties or court order. The privilege does not apply when you are being evaluated for a third party or where the evaluation is court ordered. You will be informed in advance if this is the case.
- Worker's Compensation We may disclose PHI regarding you as authorized by and to the extent necessary to comply with laws relating to worker's compensation or other similar programs, established by law, that provide benefits for work-related injuries or illnesses without regard to fault.
- Fundraising- You have the right to opt out of receiving fundraising communications.

## IV. <u>Patient's Rights and Therapist/Counselor's Duties</u> Patient's Rights:

- Right to Request Restrictions You have the right to request restrictions on certain uses and disclosures of PHI. However, we are not required to agree to a restriction that you request.
- Right to Receive Confidential Communications by Alternative Means and at Alternative Locations You have the right to request and receive confidential communications of PHI by alternative means and at alternative locations. (For example, you may not want a family member to know that you are in treatment. On your request, we will send your bills to another address to your choosing.)
- Right to Inspect and Copy You have the right to inspect or obtain a copy (or both) of PHI in our mental health and billing records used to make decisions about you for as long as the PHI is maintained in the record. An appointment will be scheduled to review these records in our presence so that any issues can be discussed. Normal hourly and/or copying charges will apply. We may deny your access to PHI under certain circumstances, but in some cases you may have this decision reviewed. On your request, we will discuss with you the details of the request and denial process.
- Right to Amend You have the right to request an amendment of PHI for as long as the PHI is maintained in the record. We may deny your request. Upon your request, we will discuss with you the details of the amendment process.
- Right to Accounting You generally have the right to receive an accounting of disclosures of PHI. Upon your request, we will discuss with you're the details of the accounting process.
- Right to Paper Copy You have the right to obtain a paper copy of the notice from us upon request.
- Breach Notification-You have a right to know when a breach of your unsecured PHI has occurred.

### Therapist/Counselor's Duties:

- We are required by law to maintain the privacy of PHI and to provide you with a notice of our legal duties and privacy practices with respect to PHI
- We reserve the right to change the privacy policies and practices described in this notice. Unless we notify you of such changes, however, we are required to abide by the terms currently in effect.
- If we revise our policies and procedures, we will notify you at the mailing address you provided.

### Complaints

If you are concerned that we have violated your privacy rights, or you disagree with a decision that we made about access to your records, you may contact us at (706) 310-9046 or via U.S. mail at 1030 Village Dr. Suite B, Watkinsville, GA 30677. You may also send a written complaint to the Secretary of the U.S. Department of Health and Human Services. We can provide you with the appropriate address upon your request. You have specific rights under the Privacy Rule. We will not retaliate against you for exercising your right to file a complaint.

## VI. <u>Restrictions</u>

We will limit the uses or disclosure that we will make as follows:

- We will not release contents of "Psychotherapy Notes" under any circumstance with the following exceptions:
  - If you file a lawsuit or ethics complaint against us, we may release "Psychotherapy Notes" for use in our defense.
  - When the following "Uses and Disclosures with Neither Consent nor Authorization" apply:
    - Child Abuse
    - Adult and Domestic Abuse
    - Health Oversight
    - Judicial or Administrative Proceedings Serious Threat to Health or Sa